The Lifecycle of a Reporting Services Report

Melissa Coates

BI Architect, BlueGranite

Blog: sqlchick.com

Twitter: @sqlchick

New Zealand
DW & BI User Group

1/29/2014



Melissa Coates

Business Intelligence & Data Warehousing Developer based in Charlotte, NC



BI Architect with BlueGranite

www.blue-granite.com

Co-Organizer SQL Saturday





Blog: www.sqlchick.com Twitter: @sqlchick



Agenda

The Lifecycle of a Reporting Services Report

Requirements & Templates



Development Standardization & Centralization



Testing & Documentation



Report Delivery



Deployment



Troubleshooting



- SSRS Power View for SharePoint
- Report Builder

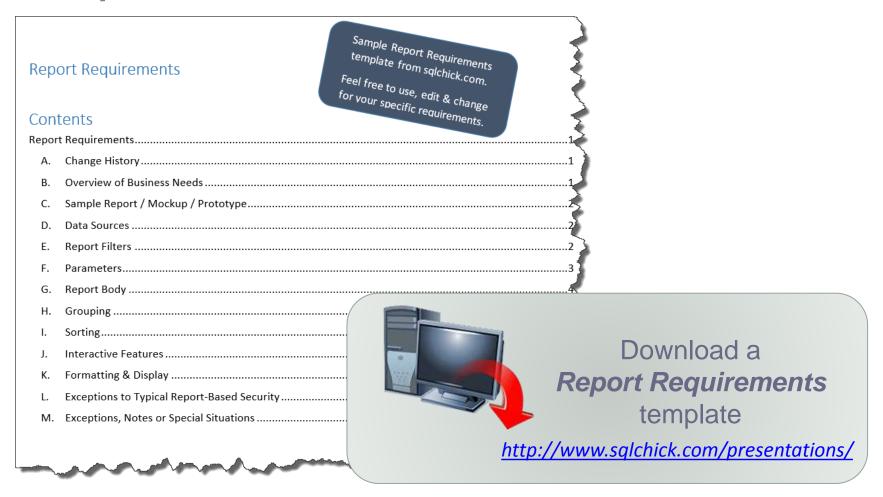


Maintenance & Administration

REQUIREMENTS & TEMPLATES

What do we need before beginning report development?

Requirements Document



Goals:

Capture individual report needs before development starts

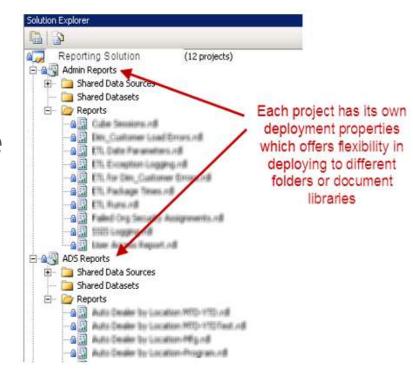
Report Style Guide



- Capture standard report settings
- Provide a consistent user experience
- Make report development more efficient

Solutions, Projects, & Source Control

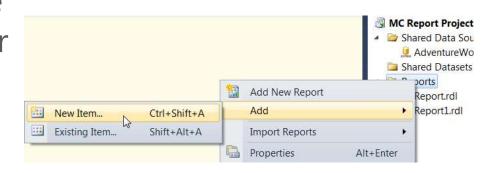
- ✓ SSRS Project in SQL Server Data Tools
- ✓ Projects in SSDT or BIDS should be organized the same way reports are delivered. Goals:
 - One project per destination folder or library
 - Don't get in habit of "toggling" deployment properties (this introduces risk & confusion)



- ✓ Multiple projects may reside under one solution
- ✓ Preferably all files are under source control (such as TFS)

Custom Report Template

Custom report template can be used as a "starter report" with consistent header, footer, titles, logo, colors, fonts, etc.



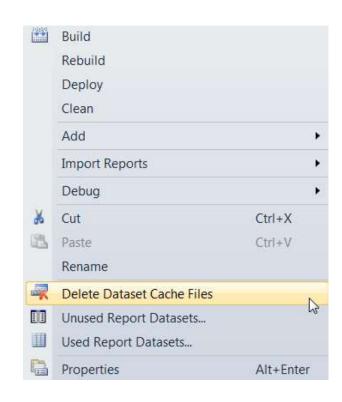
- ✓ Template should align to the Report Style Guide.
- ✓ Add as many RDL files as you'd like to the \ReportProject location (on each machine). Different RDL names can use different formats (ex: if individual divisions or schools use different color palettes & formatting).

C:\Program Files (x86)\Microsoft Visual Studio
10.0\Common7\IDE\PrivateAssemblies\ProjectItems\
ReportProject

BIDS Helper

- ✓ Delete Dataset Cache Files Deletes the *.data files stored locally to force refresh of data.
- ✓ Unused Report Datasets Locates unused datasets to delete. Don't forget all datasets execute whether they are used or not! ☆
- ✓ SmartDiff
 Compares differences in XML files.
 Requires TFS.

(There's other BIDS Helper features as well for SSIS and SSAS.)





Analysis Services Stored Procedure Project

- ✓ Several functions which facilitate reporting, such as:
 - String Filters LIKE (useful for wildcard searches in SSRS parameters)
 - StrToSet passes shorter names (useful if running into URL limitations)



DEVELOPMENT STANDARDIZATION & CENTRALIZATION

Making conscious report development choices

Datasets

Standards for data access in your organization?

Stored Procedure

- ✓ Reuse query plan
- ✓ Reuse across reports
- ✓ DBMS security
- ✓ DBA visibility
- ✓ Abstraction layer
- ✓ Deployment & testing

Views

- ✓ No reuse of query plan
- ✓ Limitations (ex: variables)

Embedded in Report

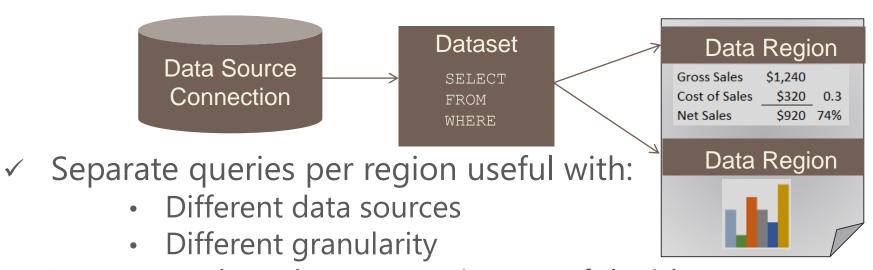
- ✓ Easy; simpler deployment
- ✓ Limited formatting
- ✓ No comments

Considerations

- ✓ Pros/cons of each
- ✓ Separation of duties
- ✓ Source system (SSAS vs SQLSvr)
- ✓ Use of shared datasets
- ✓ Same approach per project

Datasets

One dataset per data region?
Or one dataset shared among data regions?



- ✓ One query shared across regions useful with:
 - Data region filters
 - Different data regions (ex: tablix & chart)
- ✓ Which renders faster? Easier to maintain?
- ✓ Verify all datasets are used. If present, it executes.

Centralization

Facilitating Centralization & Reuse

- ✓ Shared Data Sources Caution: data source embedded in report is default within the dialog box
- ✓ **Shared Datasets** Reusable queries great for commonly used data queries & parameter value queries such as Dates & Geography
- ✓ Report Parts Charts & tables reusable within Report Builder
- ✓ Images Store in DB, or SSRS Project, or as a Report Part instead of embedded in report
- ✓ Store logic & calculations at lowest possible level Source System vs. BI ETL vs. Cube vs. Report

Derived Fields & Calculations

Derive field within dataset query?
Or textbox expression?
Or in underlying data source?

- ✓ Centralization of logic
- ✓ Maintainability (who will maintain it going forward?)
- ✓ Reuse (is the calculation report-specific or general use?)
- ✓ Performance implications (ex: SSAS formula engine cache or SQL Server cache)
- ✓ Parameterization (is a report parameter part of calc?)

Parameters

Query-driven list? Or static list of values?

- ✓ Will list of possible values ever change?
- ✓ Is list of values very long?
- ✓ List of possible values should only show values with data (ex: NonEmpty)

Default value? Or no default?

- ✓ Should user respond to parameter before the report executes?
- ✓ Is there a default value common for most users?
- ✓ Does report execute extremely quickly?
- ✓ Consider a "DateDefaults" shared dataset

Expressions & Variables

Derive in Expression?
Or within Group Variable?
Or within Report Variable?

- ✓ Scope of the logic & when it's evaluated
 - Expression: once per page (no caching)
 - Group Variable: once per unique group (caching)
 - Report Variable: once per report (caching)
- ✓ Reusability
 - Expression: applicable to one textbox
 - Group Variable: applicable to 1 group & children
 - Report Variable: applicable throughout report

Filtering

Query filtering (the "where" statement)? Or report filtering (dataset, data region, group)?

- ✓ Typically, query filtering (in dataset) is most efficient
- ✓ Report filtering is useful when:
 - One dataset is shared with multiple data regions
 - You are unable to modify the original stored procedure or shared dataset
 - Data source doesn't support query parameters
 - Report is being rendered from a snapshot

Custom Code

Derive in Expressions? Or within Report Code? Or External Assembly?

- ✓ Who will maintain report going forward? (VB.NET skills)
- ✓ External assembly must be deployed
- ✓ Scope of custom code:
 - One textbox (expression)
 - One report (custom code)
 - Many reports (external assembly)

TESTING & DOCUMENTATION

Ideas for being efficient, consistent, and thorough

Reporting Documentation

Documentation Goals: Standardization, Efficiency, Understanding

- ✓ For overall reporting project
 - Report design guide
 - Inventory of reports
 - User guides, tutorials, FAQ, help
- ✓ For individual reports
 - Requirements (not usually updated over time)
 - Report definition (only useful if updated over time)
 - Testing results (to reproduce tests if needed)

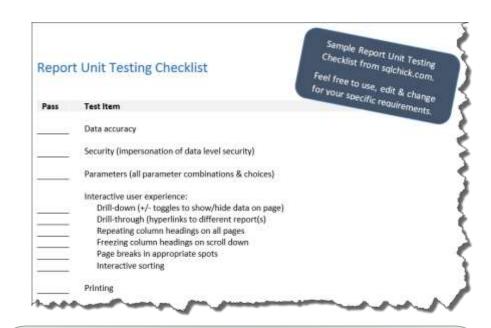
User FAQs & Help

Making FAQs & Info Readily Accessible

- ✓ Consider using an SSRS report as a drill-through report for FAQs, KPI definitions, fiscal calendar reference, or other information useful for report consumers
- ✓ Consider providing an email address or phone # for questions on report (especially if an external customerfacing report)
- ✓ Consistent placement across reports (ex: top right, or footer)

Testing

- ✓ Unit Testing
 - Is report really "done"
 - Check "the little things" that increase user satisfaction
 - Predecessor to UAT
- ✓ Regression Testing
 - Same results as before changes
- ✓ User Acceptance Testing
 - Data accuracy
 - Presentation of information
 - Interactive behavior





REPORT DELIVERY

Making the most of the report delivery environment

Modes for Storing & Managing Reports

SharePoint Mode (Integrated Mode)

- ✓ SharePoint serves as a single access point for BI portal
- ✓ Additional metadata fields may be created
- ✓ Unified security model
- ✓ Checkouts
- ✓ Workflow & approvals
- ✓ Versioning & history
- ✓ Additional ULS logging
- ✓ Unsupported: Linked reports

Native Mode (Report Manager)

- ✓ Report Manager is much like a file system folder structure
- ✓ Simpler than SharePoint mode, but offers much less flexibility than document libraries
- ✓ Not customizable
- ✓ Separate security model
- ✓ No checkouts, workflow, versioning
- ✓ Unsupported: Data Alerts & Power View

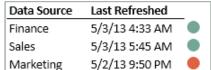
Delivery Mode

(1 of 3)

Using SharePoint for Report Delivery



readily available



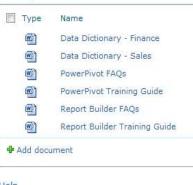
Announcements, News, and Updates



Keep users informed with Announcements

Easy to find
Documentation
& Help

Training Documentation



Help

Check out our Frequently Asked Questions page.

Review the Help and Training page.

Contact the Help Desk at 902-123-4567 or at helpdesk@biteam.com.

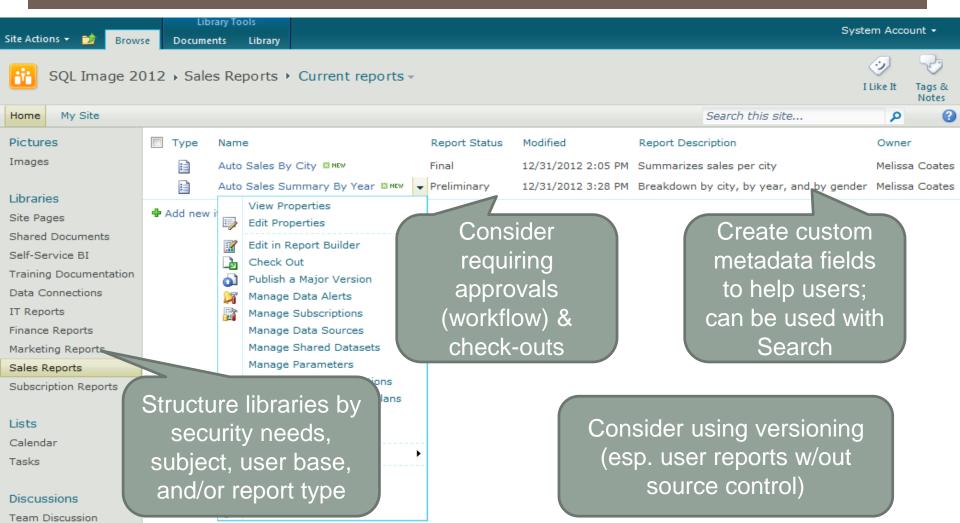
The Help Desk can accept questions and requests for:

- Permission & security issues
- New reports or changes to existing reports
- New data fields or calculations
- . Using Excel, PowerPivot, or Report Builder

Delivery Mode

(2 of 3)

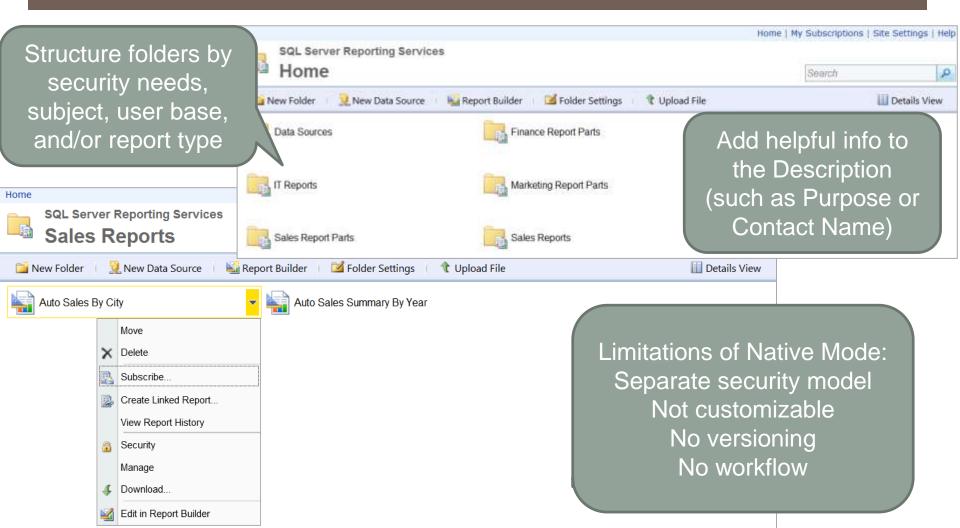
Using SharePoint for Report Delivery



Delivery Mode

(3 of 3)

Using Report Manager for Delivery



DEPLOYMENT

Gaining efficiency while minimizing the chance for errors

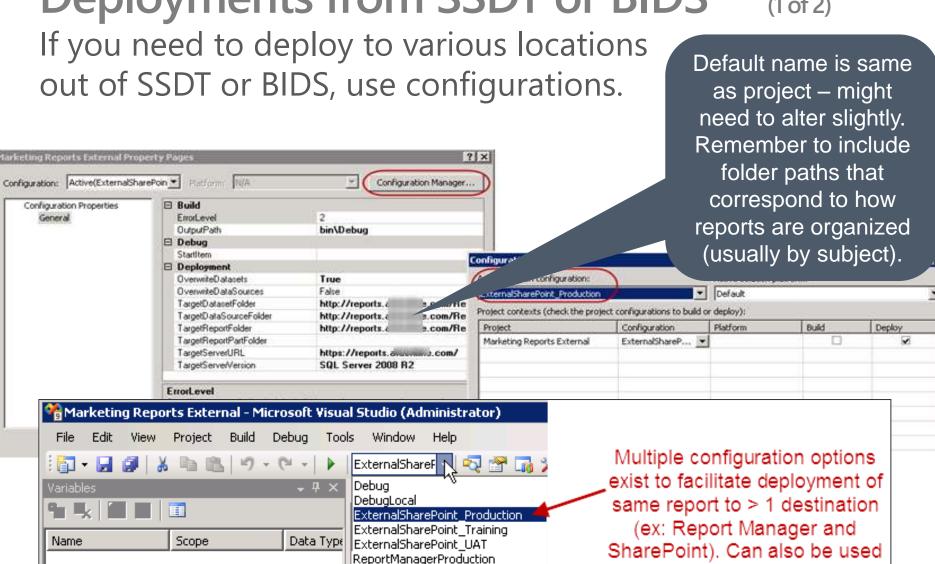
SSRS Deployment Options

Deployment Approach	Useful for Development & Test	Useful for QA & Production
Deploy from SSDT or BIDS	Yes – Most straightforward method to publish	Depends – Some organizations allow this, but in situations where developers do not have Prod rights or need to hand off deployments to operations, this usually isn't ideal
Upload to SharePoint or Report Manager	Depends – This works fine for deploying a small number of reports; quickly becomes tedious for a large number of reports	Depends – This works fine for deploying a small number of reports; quickly becomes tedious for a large number of reports
MSBuild	Depends – If team is doing frequent builds	Yes – Very useful to hand off to an admin or operations folks
RS.exe	Not typically used for Dev & Test	Yes – Very useful to hand off to an admin or operations folks
Save As from Report Builder	N/A - Typically for use by self-service BI users	N/A - Typically for use by self- service BI users

Deployments from SSDT or BIDS

(1 of 2)

for Dev>Test>Prod.

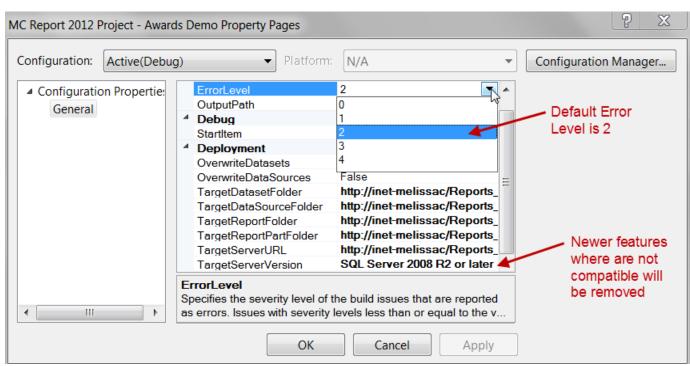


ReportManagerTesting Configuration Manager...

Deployments from SSDT or BIDS (2 of 2)

- ✓ TargetServerVersion controls feature compatibility
- ✓ ErrorLevel controls error/warning flexibility:
- 0 = Severe errors (No preview)
- 1 = Severe errors
- 2 = Less severe
- 3 = Minor errors
- 4 = Warnings

If you have an error <= the ErrorLevel setting, it will be considered a warning.

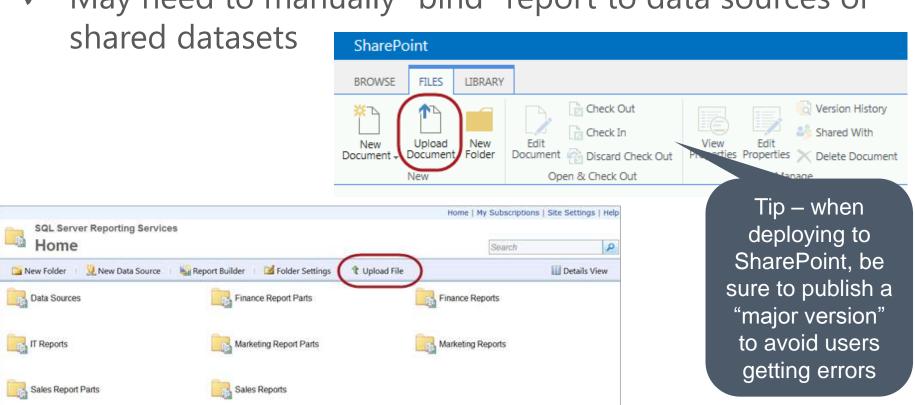


Deployments via Upload Process

✓ Simple to do in SharePoint or Report Manager – just need to start in the correct library or folder

Tedious if more than a handful of reports to deploy

May need to manually "bind" report to data sources or



Deployment Utilities

RS.Exe

- ✓ RS.exe is a deployment utility which uses a VB.NET script file as input (the .rss file)
- ✓ Can deploy a set of reports & data sources (which is an advantage over SSDT or BIDS which can deploy the entire project or one report)
- √ CodePlex project no longer available

```
Administrator Command Prompt

Ticrosoft (R) Reporting Services RS

Version 18,58,1600.1 x86

Executes acript file contents against the specified Report Server.

RS -i inputfile -s serverVRL [-u username] [-p password]

[-1 timeout] [-h] [-e endpoint] [-v var=value] [-t]

-i imputfile Script file to execute

| serverPRL | URL (including server and vroot) to execute
| script against. |
|-u username | URL (including server and vroot) to execute
| script against. |
|-u username | URL (including server and vroot) to execute
| script against. |
|-u username | URL (including server and vroot) to execute
| script against. |
|-u username | URL (including server and vroot) to execute
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|-u username | URL (including server and vroot) to execute
| script against. |
|-u username | URL (including server and vroot) to execute
| script against. |
|-u username | URL (including server and vroot) to execute
| script against. |
|-u username | URL (including server vice endpoint to use with the script |
|-u username | URL (including server vices out. Default is 68 seconds and U is infinite time out. |
|-u username | URL (including server vices out. Default is 68 seconds and U is infinite time out. |
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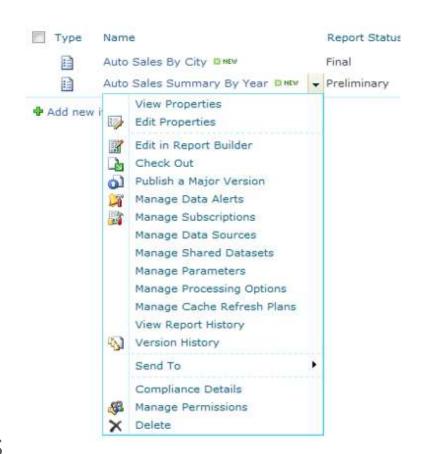
MSBuild

- ✓ MSBuild is what powers building of projects in Visual Studio; based on the .NET framework
- ✓ Useful to automate builds, such as whenever someone checks in new code, or to use the command line to automate tasks
- ✓ C# CodePlex project: http://ssrsmsbuildtasks.codeplex.com/

```
Contract State (Communical Strongs) in section of Chapter (Communication of Communication o
```

When a Deployment Doesn't Deploy

- ✓ When you "Manage" a report in Report Manager or SharePoint, certain properties are not part of the report definition (RDL file). Ex: parameter defaults.
- ✓ If you redeploy a report from SSDT, the parameter defaults that were changed in the interface will not get overwritten unless the report is deleted first. This separates out administration from development.



TROUBLESHOOTING

Tackling slow reports

Query Tuning

- ✓ Check for optimal and efficient syntax
- ✓ Efficient use of query filters and parameters
- ✓ Verify there are no unused datasets
- ✓ Evaluate moving Group By, Order By, Calculations, etc. into the source query
- ✓ Ensure sorting & grouping is done only once
- ✓ Consider using more shared datasets, particularly if they can be shared (a shared dataset can be cached)
- ✓ Introduce aggregations or usage-based optimizations on the underlying data source

Report design

- ✓ Consider creating a separate drill-through report for additional details
- ✓ Look at the interactive page size (i.e., so a large amount of HTML isn't trying to render on page 1) and where page breaks are set
- ✓ Wrap a rectangle around objects like charts or indicators nested inside of a Tablix

Report delivery

- ✓ Deliver a cached copy of report if appropriate
- ✓ Deliver a snapshot copy of report if appropriate
- ✓ Different format possible? (PDF rendering is more CPUintensive; Excel rendering is more memory intensive)
- ✓ Can the report be delivered via a subscription instead of on-demand rendering?
- ✓ Is SSRS the correct tool for returning a large dataset?
 (Perhaps another tool, such as SSIS, is more appropriate to export and deliver data)

System Configuration

- ✓ Make sure both the ReportServer and the ReportServerTempDB are optimized for high I/O
- ✓ Size ReportServerTempDB so it can handle peak volume times
- ✓ Investigate contention if running SSRS service on same server as the DB engine
- ✓ Look into adjusting some RSReportServer.config settings

MAINTENANCE & ADMINISTRATION

Keeping on top of everything...

Report Server Features to be Managed

- ✓ ReportServer health and backups
- ✓ ReportServerTempDB health (backups not required)
- ✓ Reporting Services Service
 - Report Manager (if native mode)
 - SharePoint Add-In (if integrated mode)
 - Report Viewer Web Part
 - Web Service which handles interactive requests
 - Background services which handle subscriptions, scheduled operations, TempDB maintenance, etc
- ✓ Shared schedules
- ✓ Alerts and data-driven subscriptions
- ✓ Encryption key backup and password
- ✓ Configuration file settings (ex: to handle memory pressure) etc...

Report Server Security Considerations

- ✓ Service accounts
- ✓ System administrator roles
- ✓ Unattended execution account
- ✓ Stored credentials (subscriptions, caching, snapshots)
- ✓ User roles to allow report consumption and publishing
- ✓ Item level security and inheritance for document libraries, folders, reports, and data sources
- ✓ Implementation of row-level (data-level) security

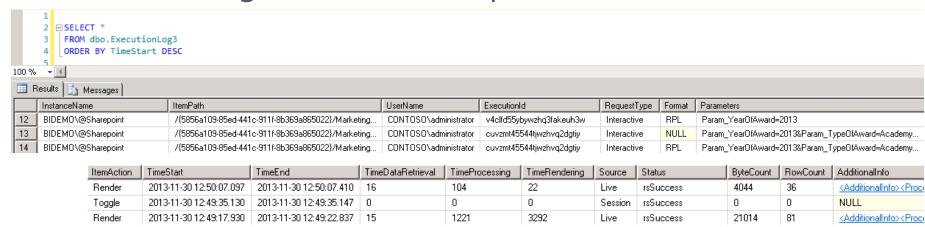
The cross-reference between SSRS native mode roles and SharePoint groups is not a direct 1-1.

Types of Logging

Log	Description
Report Server Execution Log and the ExecutionLog3 View	The report server execution log contains data about specific reports, including when a report was run, who ran it, where it was delivered, and which rendering format was used. The execution log is stored in the report server database.
SharePoint trace log	For report servers running in SharePoint, the SharePoint trace logs contains Reporting Services information. You can also configure SSRS specific information for the SharePoint Unified Logging service. For more information, see Turn on Reporting Services events for the SharePoint trace log (ULS)
Report Server Service Trace Log	The service trace log contains very detailed information that is useful if you are debugging an application or investigating an issue or event.
Report Server HTTP Log	The HTTP log file contains a record of all HTTP requests and responses handled by the Report Server Web service and Report Manager.
Windows Application Log	The Microsoft Windows Application log contains information about report server events.
Windows Performance logs	The Windows Performance logs contain report server performance data. You can create performance logs, and then choose counters that determine which data to collect. For more information, see Monitoring Report Server Performance.
Setup log files	Log files are also created during Setup. If Setup fails or succeeds with warnings or other messages, you can examine the log files to troubleshoot the problem. For more information, see View and Read SQL Server Setup Log Files.
IIS Logs	Log files created by Microsoft Internet Information Services (IIS). For more information, see How to enable logging in Internet Information Services (IIS) (http://support.microsoft.com/kb/313437).

Execution Logs

✓ ExecutionLog3 view in the ReportServer DB

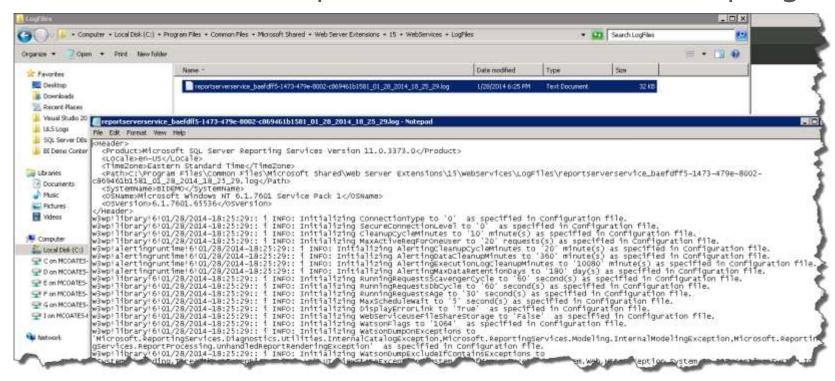


The execution log is very useful for finding most popular reports, most frequent users, commonly used parameter values, slow running reports, etc.

☼ Best practice to export this data to another database for historical analysis. (Default retention is 60 days.)

Trace Logs

- ✓ Web Service: ReportServer_timestamp.log
- ✓ Windows Service: ReportServerService_timestamp.log

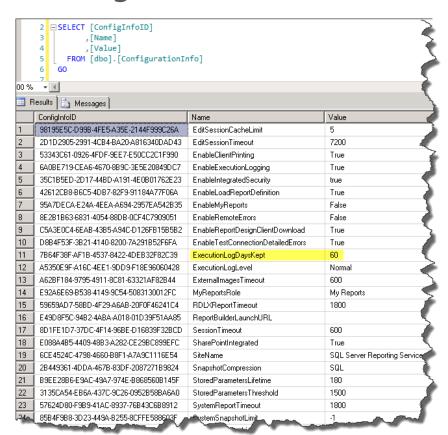


The trace logs are helpful to locate error messages & system diagnostics. How verbose these are can be configured.

Logging Retention Settings

Execution Log Data

ConfigurationInfo table



Trace Log Data

RSReportServer.config file

```
rsreportserver.config - Notepad
 File Edit Format View Help
 <Configuration>
         <Dsn />
         <ConnectionType>Default</connectionType>
         <LogonUser>
         </LogonUser>
         <LogonDomain>
         </LogonDomain>
         <LoaonCred>
         </LogonCred>

         <instanceId>MSRS11.@Sharepoint</InstanceId>
Value="Microsoft.ReportingServices.Diagnostics.Utilities.InternalCatalog
rosoft.ReportingServices.ReportProcessing.UnhandledReportRenderingExcep
        <Add Key="WatsonDumpExcludeIfContainsExceptions"</p>
Value="System.Threading.ThreadAbortException,System.Web.UI.ViewStateEx
tion,System.IO.FileLoadException,Microsoft.SharePoint.SPException,Micr
         <RStrace>
               Refrace>
<add name="FileName" value="ReportServerService" />
<add name="FileSizeLimitMb" value="32" />
<add name="KeepFileSForDays" value="14" />
<add name="Prefix" value="tid, time" />
<add name="TraceListeners" value="file" />
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Questions? Comments?

The Lifecycle of a Reporting Services Report

Requirements & Templates Development Standardization & Centralization **Testing & Documentation** Report Delivery Deployment **Troubleshooting**

Maintenance & Administration

Thanks for attending!

The Lifecycle of a Reporting Services Report







